

Digital Forensics and Incident Response

Recover rapidly from cyber incidents, or respond to a crisis with our leading independent forensic investigators.

Cyber incidents are a reality for every organisation and can cause direct financial loss, brand and reputational damage, loss of corporate and consumer data, and significantly impact work productivity.

Ideal for



Organisations needing to respond to an incident, perform a digital investigation or perform crisis management.

Why CyberCX DFIR?

CyberCX Digital Forensic and Incident Response (DFIR) puts leading digital forensic experts in your corner, with our proven track record of responding to the large incidents. With experience across enterprises, government agencies and small and medium business.

DFIR is focused on identifying, collecting, analysing and presenting electronic evidence for clients in a broad range of cases. When the unexpected happens, you need to minimise adverse impacts and bounce back quickly. That means acting quickly to identify the cause and responding appropriately.

Gain the confidence of support from internationally recognised experts with local insight across Crisis Management, Crisis Communications, Digital Forensic Investigations and Cyber Incident Response, including data recovery.

Organisational benefits:

Thorough investigation, rapid response

We're there when it really matters, providing cyber security guidance to help you respond quickly and thoroughly to cyber incidents.

Business impact analysis

Drawing on more than ten years' experience responding to critical government and enterprise incidents, our experts translate the complexity of cyber security to meaningful business impacts and outcomes.

Remediation advice and support

Cyber security is an ongoing process. Our digital investigations teams provide post-incident support, along with business-specific recommendations and guidance on improving your resilience.

What CyberCX offers

Digital Forensic Investigations

We analyse evidence to understand what happened in a breach, from how the attacker broke in and escalated their privileges, to navigating and exfiltrating data.

- ▶ Locating and collecting evidence using forensic tools and methods
- ▶ Analysing evidence with deep forensic experience and advanced techniques
- ▶ Ongoing monitoring with advanced end-point sensors across networks

Cyber Incident Response

Guidance from leading incident response experts to help you bounce back rapidly to business as usual and beyond.

- ▶ Customised reporting for senior executives, business managers and IT technical operations staff
- ▶ Compliance and operations reporting
- ▶ Prioritisation of encountered vulnerabilities and remediation steps
- ▶ Measurement of application and operating system patching compliance

Crisis Communications Advisory

During a crisis, a trusted partner is invaluable. We provide services to plan, deploy, test and run corporate crisis management and response activities, including advice on public relations and communications with staff, customers and other stakeholders.

DFIR retainer services

Our On-Call DFIR Retainer allows you to access our full suite of DFIR capabilities and resources on-call, to provide you confidence and assurance, guaranteed when and where you need it. When a high-risk incident does occur, we will help you assess the situation, contain the breach and provide a detailed plan for appropriate full response to meet your legal and regulatory requirements.

DFIR capability that you can rely on

- ▶ Ten-year legacy as a leading independent DFIR practitioner, trusted with some of the biggest ever breach investigations.
- ▶ Incident response for some of the largest enterprises and government agencies.
- ▶ 1000+ digital forensic investigations and cyber incident responses completed for clients around the world. Sample investigations include:
 - Cyber breach
 - Theft of confidential information
 - Fraud and financial crime
 - Company and employee investigations
 - e-Discovery and litigation support
 - Expert Analysis and Evidence
- ▶ Largest and most experienced DFIR team in APAC.

About CyberCX

CyberCX is a leading independent cyber security services company with offices across the UK, US and Australia, unifying the most trusted cyber security brands and the experts who built them. CyberCX delivers end-to-end cyber security services and the best cyber security talent with the most comprehensive range of cyber security services to business, enterprise and government.

Contact us to find out how CyberCX can improve your security posture with expert guidance on Information Security Management System (ISMS) through to ISO 27001 certification.

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